

**Job Position:** Server/Bartender  
**Department:** Food & Beverage  
**Reports To:** Food & Beverage Manager  
**Job Type:** Seasonal, Part-Time  
**Salary:** Minimum wage + tips  
**Start Date:** As soon as possible



#### **Our Mission:**

*"Our passionate team delivers an unparalleled mountain golf experience. We strive to be more than just a golf course - we are a place where the love for the game, breathtaking scenery, and extraordinary service create lasting memories for every visitor."*

#### **Overview:**

Responsible for providing excellent customer service in the restaurant by greeting guests, taking orders, serving food and drinks, and ensuring a positive dining experience.

#### **Key Responsibilities:**

- **Greeting and Seating Guests:** Welcoming customers and directing them to their tables.
- **Taking Orders:** Accurately recording food and beverage orders from customers.
- **Serving Food and Beverages:** Delivering orders to the table in a timely and efficient manner.
- **Providing Excellent Customer Service:** Being friendly, attentive, and responsive to customer needs and questions.
- **Resolving Customer Issues:** Addressing any concerns or complaints in a professional and courteous manner.
- **Communicating with Kitchen Staff:** Clearly relaying orders and any special requests to the kitchen.
- **Handling Payments:** Processing bills and collecting payments from customers.
- **Maintaining a Clean and Organized Dining Area:** Bussing tables, clearing dishes, and ensuring the dining area is tidy.
- **Knowledge of the Menu:** Being familiar with the menu items, specials, and any dietary restrictions or allergies.
- **Suggesting Menu Items:** Making recommendations to customers based on their preferences.
- **Restocking and Closing Stations:** Ensuring that all necessary supplies are stocked and that the work area is clean and organized at the end of the shift.
- **Following Safety and Sanitation Protocols:** Adhering to all food safety and hygiene standards.

#### **Required Training and Experience:**

- Previous serving experience

#### **Why work at Big Sky?**

- Be a part of a friendly team environment
- Competitive wages
- Retention bonus available
- Discounted meals
- Discounted merchandise
- Golf privileges

Please send your resume to [fescues@bigskygolf.ca](mailto:fescues@bigskygolf.ca) if interested.