

**Job Position:** Server  
**Department:** Food & Beverage  
**Reports To:** Food & Beverage Manager  
**Job Type:** Seasonal, Full or Part-Time  
**Salary:** Minimum wage + tips  
**Start Date:** As soon as possible



### **Our Mission:**

*"Our passionate team delivers an unparalleled mountain golf experience. We strive to be more than just a golf course - we are a place where the love for the game, breathtaking scenery, and extraordinary service create lasting memories for every visitor."*

### **Overview:**

Responsible for providing excellent customer service in the restaurant by greeting guests, taking orders, serving food and drinks, and ensuring a positive dining experience.

### **Duties and Responsibilities:**

- Greeting and Seating Guests: Welcoming customers and directing them to their tables.
- Taking Orders: Accurately recording food and beverage orders from customers.
- Serving Food and Beverages: Delivering orders to the table in a timely and efficient manner.
- Providing Excellent Customer Service: Being friendly, attentive, and responsive to customer needs and questions.
- Resolving Customer Issues: Addressing any concerns or complaints in a professional and courteous manner.
- Communicating with Kitchen Staff: Clearly relaying orders and any special requests to the kitchen.
- Handling Payments: Processing bills and collecting payments from customers.
- Maintaining a Clean and Organized Dining Area: Bussing tables, clearing dishes, and ensuring the dining area is tidy.
- Knowledge of the Menu: Being familiar with the menu items, specials, and any dietary restrictions or allergies.
- Suggesting Menu Items: Making recommendations to customers based on their preferences.
- Restocking and Closing Stations: Ensuring that all necessary supplies are stocked and that the work area is clean and organized at the end of the shift.
- Following Safety and Sanitation Protocols: Adhering to all food safety and hygiene standards.

### **Required Training and Experience:**

- Previous serving experience required

### **Why work at Big Sky?**

- Be a part of a real team environment
- Friendly and caring members that love Big Sky
- Competitive wages
- Retention bonus available
- Discounted meals
- Discounted merchandise
- Golf privileges